No Wrong Door Virginia
Department for Aging and Rehabilitative Services
5620 Cox Road, Glen Allen, VA 23060

No Wrong Door Virginia Overview

We streamline services, so it is easier for Virginians to get the support they need.

No Wrong Door Virginia works through partnerships with state agencies and service providers to make meaningful systems change. Our work has four main areas that help us build a system that is easy to use, person-centered, and connected statewide.

- **Governance:** State leaders and 25 Local Advisory Councils led by the Area Agencies Aging help guide our direction.
- **Streamlined Technology:** Virginia Easy Access (**EasyAccess.Virginia.Gov**) helps people quickly find local services.
- **Person-Centered Support:** People explore options and make decisions based on their goals.
- **Partner Network:** We bring organizations together to create better pathways so people can find support and reach the right services.

Virginians do better when the people and programs that support them work together.

Streamlined support means people don't have to repeat their stories or start over at every door. When everyone works together, people find clear paths to the services they need. Our work is for:

- 2 million Virginians are over the age of 60.
- More than 1 million Virginians have a disability.
- Over 600,000 veterans live in Virginia.
- 1 in 4 adults in Virginia are family caregivers.

No one should struggle to find help. Our work makes it easier.

No Wrong Door helps Virginians and the programs that support them work together more effectively.

- **For Virginians:** It makes getting help easier and less confusing.
- **For service providers:** It saves time and uses resources wisely.